



**SECOH**  
Nurturing Lives & Cultivating Communities

# Memorandum

**To:** All ADH Clients, Families, and Legal Representatives  
**From:** Bridget Panee, President/CEO  
**Date:** November 23, 2020  
**Re:** Service Update

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With the reopening to travelers in recent weeks, the islands have been holding steady in Tier 2 of the State's "Reopening Strategy." Average weekly case counts increased last week keeping us at Tier 2 through at least Thanksgiving. To advance to Tier 3, Hawaii will need to have an average of < 50 cases/day for two weeks.

At SECOH, the safety of you, our clients, our staff and preventing the spread of the virus, remain the top priority. Although DOH has authorized the reopening of ADH, SECOH has not chosen to do so given the group size restrictions associated with Tier 2, access limitations, and the recent increase in positive cases. I continue to monitor state guidelines and recommendations related to group services to ensure when we reopen centers; we will be prepared, we will be safe, and ideally, we will not have to close again.

At present, I am finalizing our own "*ADH Reopening Strategy*", which I hope to distribute within a week or two. This strategy is based on best practice, DOH/CDC guidelines, and is especially mindful of the clients we support and their individual needs. The reopening of centers and restart of group services will be done methodically and in phases. This phased approach allows time for our clients and staff to adjust to the many changes in services, at our facilities, and how we interact with each other.

I cannot believe what an unprecedented and emotional 8 months it has been. The impact of COVID has been greater than we ever imagined and has required changes that will likely last longer than we even thought possible. I genuinely thank each and every one of you for your patience during this time.

I hope to provide more updates in the next 2 weeks. In the meantime, please *stay the course* by keeping safe with all the measures that have become "the new norm" like masks, handwashing, and social distancing. Our perseverance must include patience so that we can transcend these COVID times. Thank you for your ongoing support of SECOH.